
Terms & Conditions

I agree, understand and acknowledge that the “Air Suvidha portal” of Government of India (the “Portal”) at the www.newdelhairport.in (the “**Website**”) is an online platform that enables me and provides me the facility for submission of my documents and declaration (the “**Submissions**”) in accordance with the Guidelines for International Travel - Guidelines issued by the Ministry of Health and Family Welfare, Government of India (the “**Guidelines**”), for entering into Delhi, India. I understand that the Delhi International Airport Limited (**DIAL**) being the airport operator of Indira Gandhi International Airport, Delhi (**IGIA**) merely facilitates the Portal for the Government of India which provides the facility for all international arriving passengers in Delhi, India for their Submissions in terms of the Guidelines and thus cannot be made responsible towards any issues related to the Portal. I confirm that I am submitting the following documents and declarations on the Portal, in accordance with the Guidelines:

- a. self declaration about my complete and factual information before the scheduled travel including the last 14 days travel details
- b. negative covid -19 RT-PCR test (conducted within 72 hours prior to undertaking the journey) report along with self declaration with respect to the authenticity of the report
- c. self declaration that I am allowed to undertake the journey and that I would be abide by the decision of the appropriate government authority for any post arrival requirement including any quarantine requirement as warranted
- d. Any other requirement as per the directions of the Ministry of Civil Aviation (MoCA), Ministry of Health and Family Welfare (MOHFW), 'Airport Health Organisation/Airport Health Officer (APHO) in India or any other Indian Government authority.

I understand that I shall be liable for any wrong Submissions on the Portal as per the Indian Laws. I shall at all times abide by other clauses of the Guidelines and other rules and regulations applicable in India pertaining to entry into India.

I acknowledge that the information and documents are being collected and shared with MoHFW/ APHO and other relevant authorities in India and shall be retained by DIAL, if required to be in compliance with the directives of the Government Authorities of India. I hereby expressly consent to such disclosure to DIAL and the MoHFW, APHO and other relevant authorities and agree to disclose the information at my own risk. I also hereby expressly consent to such retention by DIAL and/or the MoHFW/APHO and other relevant Government Authorities of the information and documents as supplied by me. I understand that the MOHFW/APHO and other relevant Government Authorities have the right to check the credentials of the documents. I hereby accept that DIAL shall have no liability for any delay, rejection, decision or lack of action on part of MoHFW/ APHO, or any other relevant Government Authority, respectively, w.r.t information supplied by me.

I understand and agree that DIAL will do its utmost to ensure that the availability of the Website and the Portal will be uninterrupted and that transmission will be error free. However, due to the nature of the internet this cannot be guaranteed. Also, my access to the Website and the Portal may also be occasionally suspended or restricted to allow for repairs, maintenance or the introduction of new facilities or services at any time without prior notice or due to any force majeure issues. I undertake that DIAL will not be made responsible for the same and I shall make my alternate arrangements accordingly on my own cost and responsibility.

I agree to indemnify, defend and hold harmless DIAL from and against any and all losses, liabilities, claims, damages, demands, costs and expenses (including legal fees and disbursements in connection therewith and interest chargeable thereon) asserted against or incurred by DIAL in relation to any matter related to the Portal. In no event shall DIAL, its officers, directors, employees, partners or vendors be liable to me, or any third party for any special, incidental, indirect, consequential or punitive damages whatsoever, including those resulting from loss of use, data or profits, whether or not foreseeable or whether or not DIAL has been advised of the possibility of such damages, or based on any theory of liability, including breach of contract or warranty, negligence or other tortious action, or any other claim arising out of or in connection with my document/information/Submission on the Portal or due to not getting the flights connectivity at IGIA.

All matters related to the Portal shall be governed by and in accordance with the laws of India and shall have exclusive jurisdiction of the courts located at New Delhi, India, in all questions, disputes and controversies arising out of usage of the Portal and/or Website.

I hereby agree and undertake that I am legally competent to provide my consent for such disclosure. I hereby confirm that I am consenting on behalf of my minor son/daughter or the dependent. Documents related to age verification, medical documents pertaining to mental unsoundness, proof of guardianship, parental consent, or document establishing the legal capacity of the person providing the consent on behalf of such minor, unsound mind have been obtained and the same is attached with this consent. I hereby agree and undertake not to hold DIAL liable or to raise any claim against DIAL in this regard in whatsoever manner.