

## Duty Free Delights Scheme

### Terms and Conditions

1. The Scheme is organized and conducted by Delhi International Airport Private Limited (hereinafter referred to as “DIAL”) having its registered office at New Udaan Bhawan, Opposite Terminal 3, Indira Gandhi International Airport, New Delhi 110 037. You agree to be bound by the following Terms and Conditions (hereinafter referred to as “T&C”) along with any amendments, update, modifications or any other terms and conditions that may be issued in relation to the Scheme. You are responsible for being familiar with these T&Cs and any changes or modifications to these T&Cs, which may occur from time to time. Please read the following T&Cs carefully.
2. You will be entitled to receive gift vouchers under the Scheme only upon purchase above the minimum amount of \$150.01 in one invoice at any of the Participant Outlet during the period of the Scheme. The value of the gift vouchers shall be determined in accordance with the following slabs:

Purchase Value (in \$)	Gift Voucher Value (in \$)
150.01 - 200	5
200.01 – 300	10
300.01 – 600	25
600.01 and above	60

The Scheme shall be conducted from June 1, 2015 till July 31, 2015 and gift vouchers must be redeemed within 24 hours.

3. You will bound by all the terms and conditions applicable to the gift vouchers, including the following:
  - (a) Except for the gift voucher stated herein, DIAL shall not be responsible or liable for any costs, expenses, claims, demands or payment of any monies including but not limited to any tax, duties, levy in whatsoever name or manner either to the passenger or to any partner or to any third party or to any authority.
  - (b) The gift voucher shall be handed over to the passenger only and the customer shall have no right to nominate any third party to receive the same.
  - (c) The passenger shall collect the gift voucher along with invoice. The gift voucher shall be valid for 24 hours only. It is clarified that no claim in this regards beyond the said date and time period shall be entertained by DIAL.
  - (d) The customer shall redeem the gift voucher from the participating outlets in person only but not on same purchase for which the gift voucher is issued. The original copies of passport and boarding pass in relation to the gift voucher shall be produced at the time of collection of the gift voucher.

- (e) The original copies of the invoice and gift voucher, passport and boarding card in relation to the gift voucher shall be produced at the time of redemption of the gift voucher. Gift vouchers shall not be redeemable in case of lost invoice(s) / gift voucher(s).
  - (f) Notwithstanding any provisions in refund policy of the outlet/brand, any item purchased at any of the Participant Outlet against which gift voucher has been issued, shall not be permitted to be returned / exchanged and the purchase cancelled without production of the non-redeemed gift voucher.
  - (g) In the event of network / system failure DIAL reserves the right to stop the issuance of vouchers and discontinue the campaign temporarily.
  - (h) The gift voucher(s) can be redeemed only once.
  - (i) Notwithstanding any provisions in refund policy of the outlet/brand, any kind of return / exchange and cancellation would not be permitted in case of any invoice with redeemed voucher(s).
5. You expressly release DIAL, its subsidiaries, affiliates, officers, employees, agents, successors and assigns from any liability whatsoever, and waive any and all causes of action, for any claims, costs, injuries, losses, or damages of any kind (directly or indirectly) arising out of or in connection with the Scheme or acceptance, possession, or use of gift voucher (including, without limitation, claims, costs, injuries, losses, and damages related to personal injuries, damage to or destruction of property, rights of publicity or privacy, defamation or portrayal in a false light, whether intentional or unintentional), whether under a theory of contract, warranty, tort (including negligence, whether active, passive, or imputed), strict liability, product liability, contribution, or any other theory, for expenditures, investments or other obligations or commitments incurred or made by You in connection with the Scheme, or on account of any other thing or cause whatsoever.
6. DIAL, its affiliates, and their officers, directors, employees, and agents disclaim all warranties, express or implied, in relation to any products, services, or any material purchased through the gift voucher including without limitation any warranty of merchantability, fitness for a particular purpose or non-infringement. DIAL shall not be liable to you or any third party for any direct, indirect, consequential, exemplary, incidental, special, or punitive damages arising out of any products, services or any material purchased through the gift vouchers.
7. Notwithstanding anything contained in this Scheme, DIAL reserves the right to change, modify or alter any of the terms and conditions at any time without prior notice. You are advised to visit our website [www.newdelhiairport.in](http://www.newdelhiairport.in) for updated T&Cs.
8. All decisions of DIAL in relation to the Scheme shall be final and binding upon customers and customers. No correspondence or objection will be entertained in this regard.

9. If any provision hereof is found illegal, invalid or unenforceable under any law, such provision shall be ineffective to the extent of such prohibition and shall be replaced by an enforceable provision to the same or the nearest possible equivalent effect.
10. These terms and conditions are governed by the laws of India and you and DIAL submit to the exclusive jurisdiction of the Courts at New Delhi only.